

TYLER TWINING

Secret Clearance | tyler@tylertwinning.com | (608) 512-5259 | Goose Creek, SC 29445

WORK EXPERIENCE

May 2021 – July 2023

Nuclear Machinist Mate

US Navy - Charleston, SC

- Promotion to third class petty officer (E-4) after completion of Nuclear Field "A" School with a 3.63 GPA, third in class (*Nov 2021*)
- Received *Commanding Officer's Honor Graduate Award – Section 8* after completing Nuclear Power School with a 3.69 GPA, first in class (*Jul 2022*)

March 2020 – April 2021

May 2017 – Sept 2019

Assistant Area Manager

JSB Ventures, LLC (dba. Jimmy Johns)

Southern Wisconsin

- Efficiently manage workers and resources to meet various goals
- Utilize effective customer service skills to manage day-to-day orders and customer complaints
- Effectively solve staffing, technical, or various other issues
- Interview, hire, and train employees, promote teamwork, and counsel struggling workers

Oct 2019 – March 2020

Customer Experience Specialist

Best Buy - East Madison, WI

- Explore product solutions regarding a customer's needs and wants
- Promote overall organization of the systems and products in the store
- Assist customers by solving complaints, answering questions, and checking out or handling returns

EDUCATION

Associate in Website Software Development

Madison Area Technical College | Madison, WI

Sept 2018 – May 2020

3.98 GPA

PERSONAL AND PROFESSIONAL PROJECTS

Twitch Mod Squad – Website & Bot

<https://tms.to/>

Node.js | JavaScript | MySQL | HTML/CSS | EJS
jQuery | GitHub

- Website, Twitch and Discord bot built in Node.js dedicated to serving members of a private group
- Stores and displays detailed user data to over 500 Twitch streamers and moderators, sharing information to effectively moderate streaming and chat platforms
- Utilizes effective database optimization to manage over 150 million rows of data

TECHNICAL SKILLS

Programming Languages

- HTML/CSS
- JavaScript
- PHP
- Java

Frameworks & Technologies

- jQuery
- Node.js
- MySQL, Oracle DB, Microsoft SQL Server and MongoDB

Concepts & Methods

- Git (GitHub)
- Agile & Scrum
- UX & UI
- Test Driven Development (TDD)

SKILLS

- Problem solving
- Motivating others
- Attention to detail
- Strategic planning
- Time management
- Conflict resolution
- Delegation
- Microsoft Office
- Adaptability